***QUESTIONNAIRE RESULTS 2020:*** *Northolmes Pre-school responses*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Question | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly *Disagree* |
| 1 | I feel the setting is a caring place | 83.3% | 16.6% |  |  |  |
| 2 | The staff encourage children to behave appropriately  | 83.3% | 16.6% |  |  |  |
| 3 | I feel the staff are concerned for the well-being of my child | 83.3% | 16.6% |  |  |  |
| 4 | I am satisfied that my child feels safe and secure in the setting | 83.3% | 16.6% |  |  |  |
| 5 | My child enjoys his/her time in the setting | 83.3% | 16.6% |  |  |  |
| 6 | I feel my child is learning and developing through the range of opportunities available to them | 83.3% | 16.6% |  |  |  |
| 7 | I feel the setting helps me to support my child’s development | 83.3% | 16.6% |  |  |  |
| 8 | I get helpful information about my child’s development | 83.3% | 16.6% |  |  |  |
| 9 | I get helpful information about what my child does in the setting | 83.3% | 16.6% |  |  |  |
| 10 | The staff make time for me if I need to speak to them | 83.3% | 16.6% |  |  |  |
| 11 | The setting is well thought of in the community | 66.6% | 16.6% |  |  |  |
| 12 | The setting encourages my child to have a healthy lifestyle | 83.3% | 16.6% |  |  |  |
| 13 | The setting meets my child’s particular needs | 83.3% | 16.6% |  |  |  |
| 14 | The setting deals appropriately and effectively with unacceptable behaviour | 83.3% | 16.6% |  |  |  |
| 15 | I know who to contact and how to contact them if I have a question or query | 66.6% | 33.3% |  |  |  |
| 16 | If I had a complaint, I would know who to approach | 83.3% | 16.6% |  |  |  |
| 17 | The measures taken by the setting since March 2020 in response to the COVID-19 restrictions etc have been effective, appropriate, and well managed | 83.3% | 16.6% |  |  |  |
| 18 | Overall, I am happy with my child’s experience at Jack and Jill/JACK | 100% |  |  |  |  |

**RESPONSE RATE: 66.6%**

The numbers shown in the grid represent a percentage of the responses.

Additional Comments made on the responses:

* Brilliant setting and lovely staff, whilst I marked ‘agree’ to [ ] enjoying his time in the setting, I would edge more towards ‘strongly agree’. I think once [ ] grows in confidence / once he becomes familiar with the setting after a short time off he thoroughly enjoys his time there and is eager to get to school in the morning.
* I just wanted to add that I have never seen or have heard of any child acting in a bad way and [ ] always comes out showing he’s had a really good day. I have noticed that the mannerisms he has picked up aren’t nasty or horrible, but affectionate and caring. He’s developed so much with his communication; I know we have all benefited and couldn’t be more grateful.
* [ ] absolutely loves coming to pre-school