*Please complete the questionnaire based on your experience of* ***Jack and Jill Childcare****. We appreciate your feedback so please select the most appropriate box for each statement.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *A drawing of a well  Description automatically generated*Question Number | ***Return Rate: 2.5%***  Question | Agree | Neither Agree nor Disagree | Disagree |
| 1. 1 | My child likes being at the club and enjoys their time there. | ***100%*** |  |  |
| 1. 2 | I feel that staff treat my child with kindness and respect. | ***85.5%*** | ***14.5%*** |  |
| 1. 3 | I feel that behavioural expectations in the club are appropriate and managed effectively. | ***100%*** |  |  |
| 1. 5 | The club helps my child to be independent and feel confident | ***100%*** |  |  |
|  | I am confident that the club provides a safe, supportive, and nurturing environment for my child. | ***100%*** |  |  |
| 1. 9 | My child is encouraged to be healthy and physically active. | ***85.5%*** | ***14.5%*** |  |
|  | My child is able to experience a range of opportunities while at club. | ***71.5%*** | ***28.5%*** |  |
| 1. 14 | I feel comfortable approaching the setting with questions, suggestions and/or a problem | ***100%*** |  |  |
| 1. 15 | The club encourages children to treat others kindly and with respect | ***85.5%*** | ***14.5%*** |  |
| 1. 16 | I would recommend the club to other parents | ***100%*** |  |  |
| 1. 17 | Overall, it is a good setting, and I am happy with the care my child receives. | ***100%*** |  |  |
| I would like more information from the setting about: | | | | |

Any Other Comments: (Please use over the page if needed)

* ***[ ] enjoys coming to Jack and Jills. I feel confident and at ease when he is here as I know he is taken care of amazingly. I really couldn’t ask for more in a childcare provider. Amazing staff doing an amazing job. Thank you all so much! The only thing [ ] would change is more toast!***
* ***We’re really pleased with Jack and Jill’s. [ ] has a lovely time there and we’re confident in the care she receives there***

Thank you for giving your views. Please return this form no later than 9th February 2024

Child’s name: Parent’s name: Signature: