*The results of our questionnaire 2021 have been combined to reflect that the two sites have spent much of the past year working together on the same site and with the same staff team. We asked parents to complete the questionnaire based on their experience of Jack and Jill*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question Number | Question | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly *Disagree* |
| 1 | My child likes being at the setting | 64% | 36% |  |  |  |
| 2 | Staff treat my child fairly and with respect | 64% | 36% |  |  |  |
| 3 | I feel that my child is safe at the setting | 64% | 36% |  |  |  |
| 4 | My child’s behaviour is managed effectively | 36% | 42% |  |  |  |
| 5 | The setting helps my child to feel confident | 71% | 28% |  |  |  |
| 6 | I feel staff really know my child as an individual | 64% | 28% | 7% |  |  |
| 7 | The learning experiences my child has in the setting are at the right level for them | 50% | 42% | 7% |  |  |
| 8 | My child’s learning and development is well supported by staff in the setting | 57% | 42% |  |  |  |
| 9 | My child is encouraged to be healthy and to be physically active | 71% | 28% |  |  |  |
| 10 | The setting supports my child’s emotional well being | 64% | 28% | 7% |  |  |
| 11 | My child is making good progress at the setting | 64% | 36% |  |  |  |
| 12 | I understand how the setting monitors my child’s progress in learning | 42% | 42% | 14% |  |  |
| 13 | The setting gives me ideas on how to support my child’s learning at home | 36% | 28% | 21% | 7% |  |
| 14 | I feel comfortable approaching the setting with questions, suggestions and/or a problem | 71% | 21% | 7% |  |  |
| 15 | The setting encourages children to treat others kindly and with respect | 71% | 28% |  |  |  |
| 16 | I would recommend the setting to other parents | 57% | 42% |  |  |  |
| 17 | Overall, I am satisfied with the setting | 64% | 36% |  |  |  |

(percentages rounded to the nearest whole number)

Comments added to forms:

* ‘[ ] loves coming to pre-school and her confidence, independence and language have really come on since starting. Thank you very much for everything you are doing!’
* ‘Some of the areas are difficult to comment on as we have not had an opportunity to talk to his keyworker, but we know that [ ] is very happy at nursery.’

NOTE: Response rate was 52%